

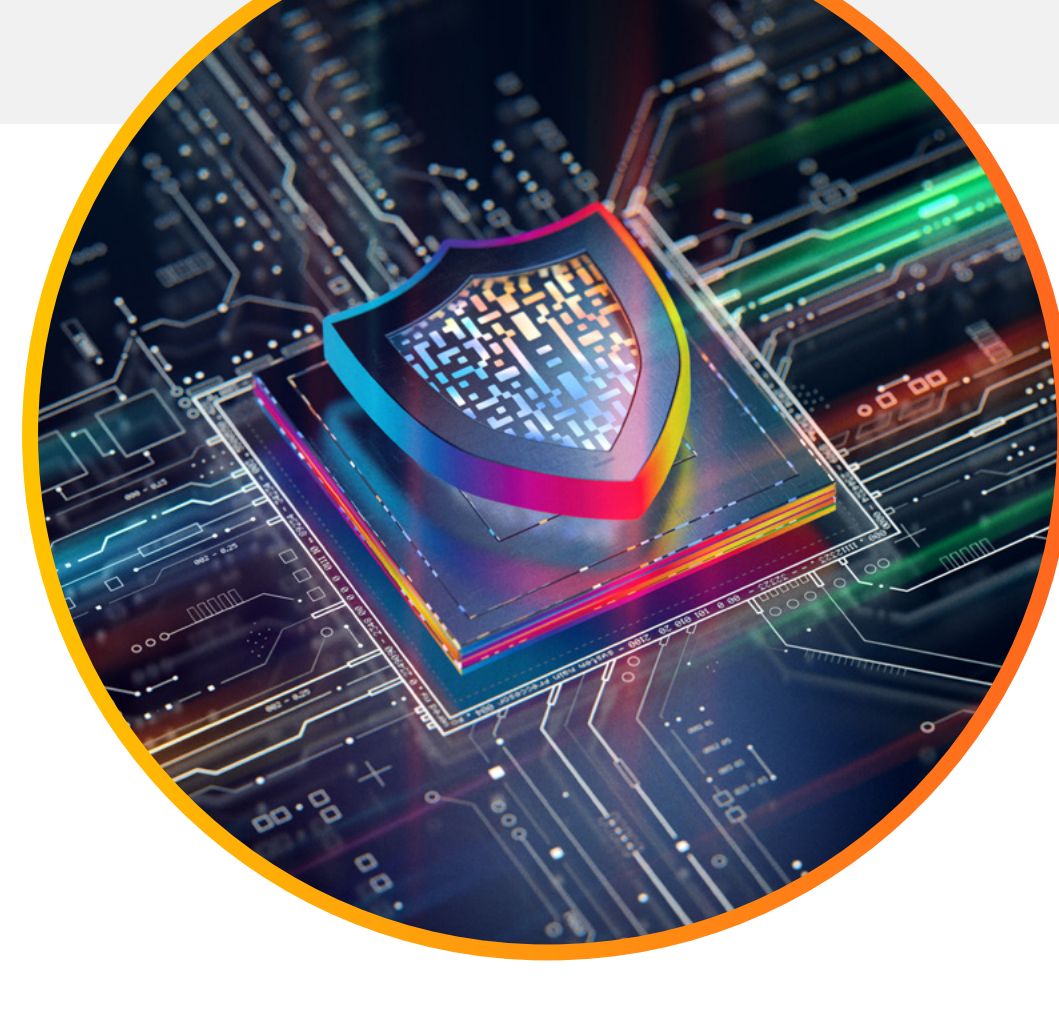
A Partner You Can Count on for Optimized Revenue Cycle Management

When a cyberattack hits, every hour counts. Healthcare organizations can't afford to wait weeks to restore operations—yet that's exactly what happens when recovery isn't built into the plan.

Availity helps healthcare organizations:

- Restore operations in days, not weeks
- Minimize disruption to patient care, operations, and cash flow
- Preserve trust with patients and industry stakeholders

With built-in resilience, Availity powers a seamless revenue cycle, integrating real-time eligibility, claims processing, and reconciliation with advanced analytics and self-service reporting for actionable insights and smarter decision-making.



Availity RCM Features Include:



Pre-Service

- Real-time and batch eligibility and benefits throughout the claims lifecycle
- Prior authorization solution integrated into the provider EHR workflow
- Denial prevention and denial management to help drive ROI
- Patient financial clearance with demographic, coverage, and responsibility data



Post-Service

- Automated claim submission for all claim types
- AI-powered predictive editing that analyzes claims for errors
- Advanced edit/error management to help reduce back-end denials
- Real-time claim tracking to swiftly identify and rectify issues



Post-Adjudication

- Remittance solutions for receiving and managing payment information
- Denial management tools to identify denial patterns and streamline appeal workflows
- Patient financial statements and payments in a consolidated platform
- Advanced analytics and custom reporting on operations

Tackling Rising Costs and Embracing Innovative Solutions

According to PwC, healthcare costs are expected to rise by 7% in 2025.¹ This uptick is largely linked to inflation and other challenges such as:

- Healthcare worker burnout
- Payer-provider disputes
- Workforce shortages
- Cybersecurity threats

To maintain effective patient care without incurring excessive operational expenses, the industry is turning to cutting-edge technologies, like artificial intelligence (AI).

With Availity RCM's **AI-powered predictive editing feature**, providers are saving time and money by spotting denials early.

RESULTS



\$45B

in billed claims analyzed



98%

success rate in predicting denied claims



\$828.8M

in predicted denials — paid after reworking preadjudicated claims

Going beyond robust RCM features with advanced security protocols and exceptional customer service



Highest Levels of Industry Compliance

Availity maintains active compliance with numerous legal standards, regulatory requirements, industry best practices, and contractual obligations.



Redundancy & Resiliency

Our redundancy and resiliency initiatives are designed to enable swift response and safeguarding of our systems, ensuring uninterrupted operations.



Advanced Testing & Validation

Availity's security strategy has always been to do more than what is required of us. That's why we continue to make significant investments in our security posture.



Recovery & Continuity

We uphold a strong business continuity and disaster recovery program to ensure swift and efficient response and recovery in the face of any disruptions to normal operations.



Continuous Learning & Improvement

Cyberattacks offer valuable learning opportunities. We are actively analyzing and implementing strategic enhancements.

Exceptional Customer Service

Availity RCM is more than a solution; we are a reliable partner with a commitment to providing transparent communication and outstanding customer support.



Success Manager

Your dedicated success manager will be there to help ensure your organization is reaping the benefits of Availity RCM.

- Success planning and ongoing training
- Operational/strategic meetings
- Designated point of contact for escalations



Business Analysts

Availity's experienced business analysts are available to help you solve complex issues and improve financial outcomes.

- Understands your specific business needs
- Analyzes issues and identifies opportunities for improvement



Contact Center

You'll have access to seasoned contact center associates based in the U.S., ready to respond to your inquiries and deliver exceptional support.

- Available from 8:00 a.m. to 7:00 p.m. EST
- Integrated smart eTicketing
- Average response time of less than 30 seconds
- 24/7/365 access to critical support

Customer Story

"We are thrilled with our success in partnering with Availity to reduce claim errors, lower costs, and improve attachment capabilities. As we continue to look for improvements in our revenue cycle, we look forward to working with Availity to adopt additional solutions and recommended processes."

- HCS Director of Revenue Cycle

85.4%

CLAIM ERROR RATE DROPPED FROM **4.8%** TO ONLY **0.7%**

[READ THE FULL STORY](#)



Find Peace of Mind with Availity

As healthcare grows more complex, you deserve a reliable and stable revenue cycle management partner. With 20+ years of experience in revenue cycle optimization, automation, and payer-provider collaboration, our strong infrastructure and robust customer support can weather any storm.

To learn more about Availity RCM, click [here](#) to fill out the form, and an associate will contact you.

[LEARN MORE](#)