

# THE POWER

of **GOING DIGITAL** with  
**risk assessments**  
 on a multi-payer portal

According to a recent Availity survey\*, healthcare providers believe that many of their frustrations with getting risk and quality information to payers could be addressed with a digital risk assessment that's accessible through a multi-payer portal.

**Here's more feedback from that survey:**

## ABOUT THE SURVEY RESPONDENTS



**NEARLY TWO THIRDS** work in administrative services or manage a provider office

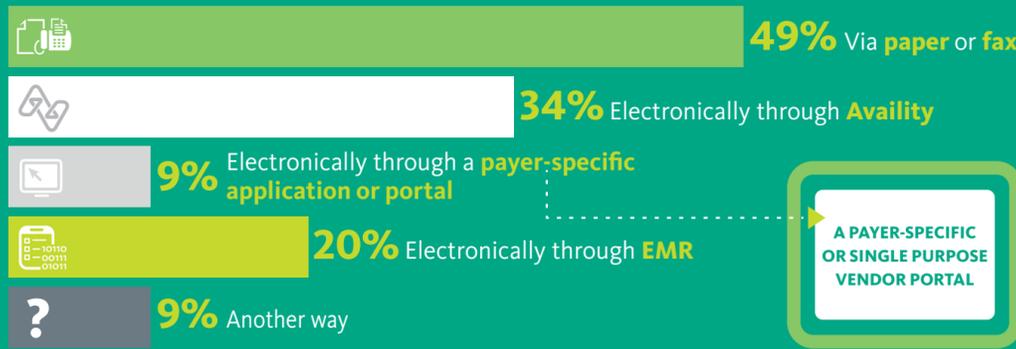


Most respondents have **10 OR FEWER** providers in their practice

**144**

**144 COMPLETED RESPONSES**

## HOW PROVIDERS CURRENTLY SUBMIT ASSESSMENTS?



## HOW MANY PAYERS DO PROVIDERS SUBMIT ASSESSMENTS TO?

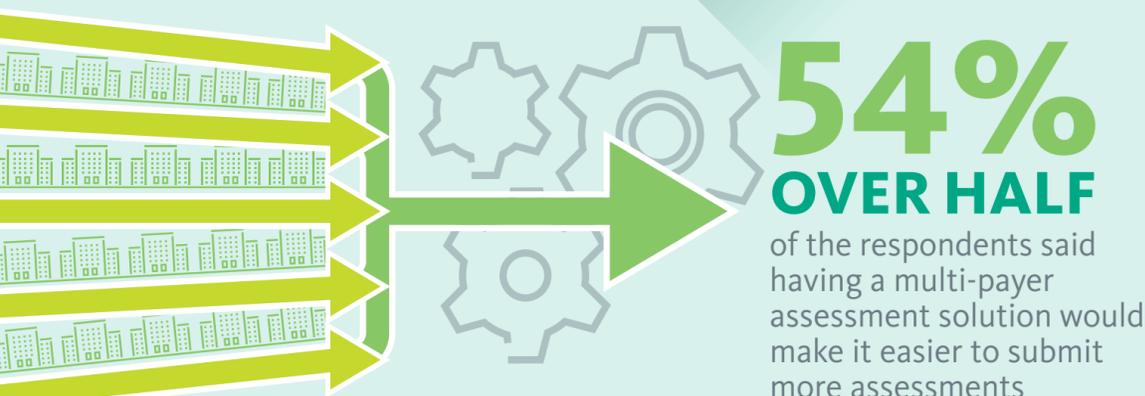


## THE BIGGEST PAIN POINT WITH RISK ASSESSMENTS SUBMISSION IS THE PROCESS

Almost **three quarters** said it's because *"the process is different for each payer"*



And when assessments are completed, **28%** of providers surveyed find it difficult to keep track of where the forms are located.



The **largest** national health plans are the **most frequently referenced** as needing to move from **paper** to **electronic solution** in a multi-payer portal.

## SO WHAT DOES THIS ALL MEAN?



Paper forms and fax are still king, even in **2016**.



A multi-payer portal can alleviate providers from the pain of different processes for each payer.

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\* Availity posted an eight question survey between May 2016 and July 2016 in its Provider Engagement Portal. Survey findings are based upon the 144 responses received.