

A collage of business-related images in circular frames, including a handshake, a person using a laptop, a person on a phone, and a group meeting.

# Availity enterprise integration with Epic

Integrated claims clearinghouse to optimize workqueues

With your organization's significant investment in Epic, your first priority when evaluating clearinghouse vendors is selecting one that can smoothly integrate with Epic Hospital and Professional Billing (HB and PB). Many vendors claim to offer full integration, but the reality often falls short.

But not with Availity. Our focus has always been—and continues to be—on creating a seamless workflow where users never have to leave the Epic environment. For years, we have worked with Epic clients in hospitals and physician practices across the country, in both pre-service and claims management capacities.

## Pre-Service

Payer denials are on the rise, and one of the most important ways to prevent them is to ensure registration and front-desk staff have the most current information, either before or at the point-of-service. Availity can deliver critical payer and patient data within Epic's Prelude patient registration module, including:

- Batch and real-time eligibility(RTE) via 270/271
- Notice of admission via 278N
- Propensity to Pay, which includes credit score and address verification
- Prior Authorization Services

## Claims Management for HB and PB

Availity delivers deep integration with Epic's Claim Reconciliation Database (CRD), allowing users to view claim status, correct clearinghouse edits, and resubmit the claim through a Workqueue—all from within the Epic system or Availity's Revenue Cycle Management platform.

### *Eligibility*

Availity checks eligibility prior to claim submission to prevent pended claims or denials. Eligibility-related errors are returned back to Epic Claim Edit Workqueues.

## Claim scrubbing and transmission

Availity's comprehensive editing packages for both hospital and physician billing (HB/PB) claims allow users to create custom edits and rules within the claim scrubber and submit them through an all-payer network. Claim status updates are returned to Epic. Other features include:

- Hospital-specific editing packages for: local & national coverage determinations (LCD/NCD), correct coding initiative (CCI) edits, medically unlikely edits (MUE), Medicare code editor (MCE), add-on code, & outpatient code editor (OCE).
- Advanced 276/277 real-time claim status.
- Denial Prevention—don't just manage denials, take steps to prevent them.
- Endless loop claim edits—stop identical resubmission of claims from Epic to prevent endless loops.
- Claims edit bypass—override Availity edits from within Epic when bypass is required.
- Accelerated external refresh—edit claims in Epic and immediately send them back to Availity for processing, without waiting for overnight batch.
- Customized Postback Rules—define how Availity RCM claim status and error codes and messages display and return to your Epic system.
- Worker's Comp batch/auto attach—electronically submit worker's comp claims with attachments.
- All-payer attachments—submit attachments for both professional and institutional medical claims.
- Enhanced Medicare solution—access FISS claim status without leaving your workflow.
- Integrated 837D dental claim submission.



## WHY AVAILITY

**Epic Expertise** –The Availity team has extensive Epic experience across all disciplines, including development, implementation, testing, and support. Our clients know they can count on us to support their business with workflow, automation, and system optimization enhancements.

Availity is the place where healthcare finds the answers needed to shift focus back to patient care. As the nation's largest health information network, Availity facilitates over 4 billion clinical, administrative, and financial transactions annually.

The company's suite of dynamic products, built on a powerful, intelligent platform, enables real-time collaboration for success in a competitive, value-based care environment.

## Learn More

Want to **learn more** about Availity's Epic integration capabilities? Visit us at [www.availity.com/Epic](http://www.availity.com/Epic)