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## News Release

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### **VISTA Partners With Availity For Batch Electronic Claims** *Vista Healthplan batch claims now supported on the Availity® Gateway*

JACKSONVILLE, FL – Vista Healthplan, Inc. (VISTA), a health benefits company headquartered in Hollywood, Florida, has partnered with Availity, L.L.C., a leading e-health information exchange, for the transmission of HIPAA compliant electronic claims. Under this partnership, health care providers will be enabled to send electronic professional and institutional claims to VISTA through the Availity Gateway, a secure, multiple payer web portal. Real-time inquiries regarding claim status have been supported for VISTA on the portal since 2003.

The Availity Gateway securely processes transactions for multiple health plans, including inquiries for patient eligibility and benefits, referrals, authorizations, claim submission, remittance, and claim status inquiries – all at no cost to physicians and other health care professionals. These transactions are supported online in real-time and in batch via electronic data interchange (EDI). Availity currently supports more than 13,700 physician offices and all hospitals in Florida.

“Availity opens up another avenue for us to interconnect with our providers,” said David Gallegos, VISTA’s chief information officer. “Using Availity’s technology, VISTA and our provider partners can more efficiently and effectively interact, ultimately resulting in better service to our members.”

“VISTA has a solid reputation for providing outstanding value and affordable health benefits,” said Dan Chavez, senior vice president of business operations for Availity. “We look forward to offering a more seamless method to transact business, which should result in cost and time savings to both the provider community and to VISTA.”

#### **About Availity, L.L.C. – Patients. Not paperwork.®**

Availity optimizes the flow of information between health care professionals, health plans, and other health care stakeholders through a secure internet-based exchange. The Availity® Gateway encompasses administrative and clinical services, supports both real-time and batch transactions via the Web and electronic data interchange (EDI), and is HIPAA compliant. Availity is the recipient of several national and regional awards, including Consumer Directed Health Care, A.S.A.P. Alliance Innovation, eHealthcare Leadership, Northeast Florida Excellence in IT Leadership, E-Fusion, Emerging Technologies and Healthcare Innovations Excellence (TETHIE), and AstraZeneca-NMHCC Partnership. For more information, including an online demonstration of the Availity Gateway, visit [www.availity.com](http://www.availity.com) or call 1.800.AVAILITY (282.4548).

#### **About VISTA**

VISTA, through its affiliated companies, Vista Healthplan, Inc., Vista Healthplan of South Florida, Inc., and Vista Insurance Plan, Inc., offers a choice of health benefit plans including health maintenance organization (HMO), preferred provider organization (PPO) and point-of-service (POS). Headquartered in Hollywood, Florida, the VISTA companies provide health benefits coverage to approximately 300,000 members and 10,000 employers in Florida through employer group and individual plans, Medicare, Medicaid and Florida’s Healthy Kids program. More than 5,000 independent physicians and the area’s leading hospitals participate in VISTA’s provider network. In 2003, VISTA’s health plans were awarded a three-year accreditation from the Accreditation Association for Ambulatory Health Care (AAAHC). More information about VISTA is available at [www.vistahealthplan.com](http://www.vistahealthplan.com).