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News Release

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Availity Partners with Vista Healthplan

Vista Healthplan real-time transactions now supported on the Availity® Gateway

JACKSONVILLE, FL – Availity, L.L.C., a leading provider of e-health transaction services, has partnered with Vista Healthplan (“VISTA”), a health benefits company insuring 350,000 members in Broward, Miami-Dade, and Palm Beach counties in South Florida and 22 counties in North Florida. Through this partnership, health care providers are able to transact electronically with VISTA and other health plans through the Availity Gateway.

The Availity Gateway securely processes transactions for multiple health plans, including inquiries for patient eligibility and benefits, referrals, authorizations, claim submissions, and claim status inquiries – all at no cost to physicians and other health care professionals. These transactions are supported online in real-time and in batch via electronic data interchange (EDI). Availity currently supports more than 9,000 physician offices and all 208 hospitals in Florida.

Real-time inquiries regarding claim status are currently supported for VISTA, while electronic eligibility and benefits, authorizations, and referrals will be supported in 2004. Availity also supports EDI claim submission to VISTA through its clearinghouse service. These electronic transactions are all compliant with the Health Insurance Portability and Accountability Act – Administrative Simplification provisions (HIPAA-AS).

“We’re very excited to have Vista Healthplan as a partner,” states Dan Chavez, VP of Operations for Availity. “They most certainly help strengthen our product and service offering to our Florida providers.”

About Availity – Patients. Not paperwork.®

Availity optimizes the flow of information between Florida health care providers, health plans, and other health care stakeholders through a secure Internet-based exchange. The Availity® Gateway supports both real-time web and batch electronic data interchange (EDI) transactions, is committed to complying with HIPAA regulations, and has proven to be fast and efficient. Availity health plan transactions are free to providers. Value-added services include credentialing data maintenance, also free to providers, and online prescription refill authorizations. Availity is the recipient of the 2003 AstraZeneca-NMHCC Partnership Award, the 2003 TETHIE Award, the 2003 E-Fusion Award, and the 2003 eHealthcare Leadership Award. For more information, including an online demonstration of the Availity Gateway, visit www.availity.com or call 1.800.AVAILITY (282.4548).