

## News Release



### Availity Processes One Millionth Web Transaction

**JACKSONVILLE, FL – June 7, 2002** – Availity, L.L.C., the innovative joint venture between Navigy, Inc., a subsidiary of Blue Cross and Blue Shield of Florida (“BCBSF”), and HUM-e-FL, Inc., a subsidiary of Humana Inc. (NYSE: HUM), announced the successful passage of the one millionth web transaction through the Availity portal since general availability on February 18, 2002. The transaction was processed at 3:00 p.m. on May 31, 2002; only three months and thirteen days after the Availity portal went into full production, which enabled all Florida health care professionals to register with Availity online. This unprecedented growth marks Availity as one of the fastest growing health care web portals in history.

The user-friendly Availity portal securely and confidentially processes transactions for multiple health plans, including inquiries for patient eligibility and benefits, referrals, authorizations, claims submissions, and claim status inquiries, all at no cost to providers. An optional subscription-based prescription refill service enables physicians to receive and respond to refill authorizations with multiple pharmacies. Other services will be released throughout the year to offer even more value to providers and provide a more comprehensive “one-stop shop” for a myriad of health care business transactions.

Availity’s current run rate is over 5 million transactions annually for multiple health plans and that volume continues to grow. Over 15,000 physicians and all 208 hospitals in Florida will be transacting on Availity by the end of 2002 and both numbers are expected to increase as other health plans and technology partners join this collaborative effort.

#### About Availity

Availity is an independent company that optimizes the flow of information between Florida health care professionals and health plans through a secure Internet-based exchange. The Availity portal offers a common user interface and a single login, is dedicated to being HIPAA compliant, and has proven to be fast and efficient. Free health plan transactions include eligibility and benefits inquiries, claims submissions and status inquiries, and referral and authorization submissions and inquiries. Value-added transactions include online prescription refill authorizations with multiple pharmacies and more. For more information, including an online demonstration of the Availity portal, or to register to use Availity, please visit [www.availity.com](http://www.availity.com) or call 1.800.AVAILITY (282.4548).

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